



SAVING ANIMALS
FROM EUTHANASIA INC.

SAFE Privacy Policy

1 What is this Privacy Policy?

- (a) Saving Animals From Euthanasia Incorporated ABN 59 337 498 934 of 1 Gunsberg Court, Karratha 6714 (**we, us** and **our**) operate a website at www.safe.asn.au (our **Website**) which features animals available for adoption, information on how you can help our cause and other related information.
- (b) This Privacy Policy explains how we handle personal information we collect from you when you transact with us, make a donation, use our Website or otherwise contact us by any method, such as telephone, email, post, facsimile or in person.
- (c) We may modify or amend this Privacy Policy from time to time. We will display a notice on our Website indicating when any such revisions have been made. This Privacy Policy was last updated on 9 February 2021.
- (d) Unless you notify us otherwise, we will assume that you have consented to the collection of all information which is provided to us for use in accordance with this Privacy Policy.

2 What is personal information?

Personal information is information or an opinion about an individual, or an individual who is reasonably identifiable, whether true or not and whether recorded in material form or not.

3 What personal information do we collect?

- (a) We may collect personal information from you when you transact with us, make a donation, use our Website or otherwise contact us by any method, such as telephone, email, post, facsimile or in person.
- (b) When you transact with us or make a donation, we will collect the personal information you provide to us during the ordering process or in the course of the purchase or donation. Such personal information may include details such as your name, phone number, email address, credit card number, expiry date, bank details and billing address.
- (c) When you access and use our Website we will record and log for statistical purposes certain information about such access and use, including your IP address, the date and time of your visit, the parts of our Website you access during your visit, your actions on our Website, and the browser you are using. Where you buy any goods from us through our Website, this information may be associated with you

- (d) As well as collecting information directly from you, there may be occasions when we collect information about you from a third party. For example, we may collect information from a third party where they transact on your behalf. In such instances, we will determine whether we would have been entitled to collect such information from you under this section 3, and to the extent we would not have been entitled to do so, we will destroy or de-identify such information as soon as reasonably practical.
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4 Anonymity

You do not have to provide us with any personal information if you choose not to. You may use our Website without registering, in which case we will not be able to personally identify you unless you choose to transact with us or you otherwise provide us with your identity. You cannot, however, transact with us anonymously or using a pseudonym.

5 Cookies

- (a) If you use our Website, some of the personal information referred to in section 3 may be collected through the use of cookies. Most browsers are set by default to accept cookies. However, if you do not wish to receive any cookies you may set your browser to either prompt you whether you wish to accept cookies on a particular site, or by default reject cookies.
- (b) Please note that rejecting cookies may mean that some or all of the functions on our Website will not be available to you.
- (c) When you access and use our Website we will record and log, for statistical purposes, certain information about such access and use, including your IP address, the date and time of your visit, the parts of our Website you access during your visit, your actions on our Website, and the browser you are using.
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6 How is your personal information used?

- (a) The personal information that we collect is generally used so that we can perform our animal rescue and rehoming activities, and, if you use our Website, to track your usage, to evaluate performance of our Website, and to keep track of your shopping cart and your account settings. Information collected by us may also be used for the following purposes:
- (i) animal intake and care;
 - (ii) animal adoption and foster care;
 - (iii) to provide you with information in relation to the activities we have been performing;
 - (iv) to send email notifications for special promotions or offers conducted by us;

- (v) to conduct marketing activities and to conduct market research;
 - (vi) to respond to your questions or suggestions;
 - (vii) to improve the quality of our services; or
 - (viii) to improve the quality of your visit to our Website.
- (b) You may opt out of receiving such information by notifying us accordingly, or using any unsubscribe facility we provide for that purpose.

7 Disclosure of your personal information

- (a) We do not sell, rent or trade personal information to or with any other third parties.
- (b) We will not otherwise disclose your personal information to any third party unless:
 - (i) How we hold that third party is a group company of ours, in which case that group company will only use and disclose your personal information in accordance with this privacy policy as if a reference in this privacy policy to us included a reference to that group company;
 - (ii) that third party is a contractor engaged to provide goods or services to us (including goods or services that assist us in providing our Website). This may include disclosure to contractors outside of Australia. Our agreements with such contractors require that they keep your personal information confidential, and that they only use or disclose your personal information for the purposes of providing those goods or services to us;
 - (iii) such disclosure is in connection with the sale of some or all of our business or assets; or
 - (iv) you have consented for us to share the information for this purpose, or the disclosure is authorised by the Privacy Act including:
 - (A) to lessen or prevent a serious threat to life or health;
 - (B) to protect the personal safety of users of our Website or the public;
 - (C) if authorised or required by law;
 - (D) if we have reason to suspect that unlawful activity has been, is being or may be engaged in;
 - (E) to enforce the law or where necessary to investigate a suspected unlawful activity; or

- (F) you would reasonably expect or we have told you that your personal information is usually used or disclosed to third parties in this way.
 - (c) At this time, the third parties referred to in paragraph (b) are located within Australia, however this may change in the future and if it does we will update this Privacy Policy accordingly
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8 Access and correction of your personal information

- (a) We will, on request, provide you with access to the information we hold about you, including for the purpose of correcting or updating that information, unless there is an exception to such disclosure which applies under the Australian Privacy Principles (APPs).
 - (b) If you require access to your personal information, please contact us using the details set out below. Before we provide you with access to your personal information we will require some proof of identity. For most requests, your information will be provided free of charge, however, we may charge a reasonable fee if your request requires a substantial effort on our part.
 - (c) If we refuse to provide you with access to the information, we will provide you with reasons for the refusal and inform you of any exceptions relied upon under the APPs (unless it would be unreasonable to do so).
 - (d) We take reasonable steps to ensure that your personal information is accurate, complete, and up-to-date whenever we collect or use it. If the personal information we hold about you is inaccurate, incomplete, irrelevant or out-of-date, please contact us and we will take reasonable steps to either correct this information, or if necessary, discuss alternative action with you.
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9 How we hold and secure your personal information

The security of your personal information is important to us. We take reasonable steps to prevent the personal information we hold about you from misuse, interference or loss, and from unauthorised access, modification or disclosure. This includes the use of technologies and processes such as access control procedures, network firewalls, encryption and physical security to protect the privacy of your personal information. We also delete any credit card details you provide to us from our servers once an order or an adoption is processed or a donation is made.

10 Links to other websites

Sometimes our Website contains links to other websites. When you access a website other than our Website, we are not responsible for the privacy practices of that site. We recommend that you review the privacy policies of each website you visit.

11 How to contact us

- (a) If you have any queries or complaints with regard our collection, use or management of your personal information, please contact:

A: Saving Animals from Euthanasia Inc
PO Box 1390, Karratha 6714

E: operations@safe.org.au

T: 0448 893 033

- (b) If you wish to make a complaint about an alleged breach of the Privacy Act, we ask that you send us your complaint in writing to the email address listed above. We endeavour to respond to complaints within a reasonable period (usually 30 days). If you are not satisfied with our response, you may make a complaint to the Office of the Australian Information Commissioner by phoning 1300 363 992 or by email at enquiries@oaic.gov.au